



2024-25 Customer care and technical support holiday schedule

Our customer care and technical support teams are here to support your business throughout the year. During the bustling holiday season, you can rest assured that we're here for you.

Since we all need some time to rest and recharge with our family and friends, some Christie® locations and services will be temporarily closed during the holidays.

Keep reading to see our holiday schedule for EMEA.

Happy holidays!

Christie ProAV

EMEA HOLIDAY SCHEDULE 2024-25

TECHNICAL SUPPORT

We're here to help! Contact us if you need to troubleshoot, maintain, or repair your Christie® solution. You can also contact us if you need to file a warranty claim or initiate an RMA.

Contact	Office holiday closures
Support for inquiries and failure reporting: Support.EMEA@christiedigital.com	
Warranty advance replacements requests & follow up: RMA.EMEA@christiedigital.com	France: Dec 25, 26, and Jan 1 Germany: Dec 25, 26, 27 and Jan 1 Spain: Dec 25, 26, and Jan 1 and 6 UAE: Jan 1 UK: Dec 25, 26, 27 and Jan 1
Repair requests & follow up: Repair.UK@christiedigital.com UK: +44 0 118 977 8111	
Monday – Friday: 8:30 a.m. – 5 p.m. GMT (UTC-0)	

CUSTOMER CARE

Get in touch with us about ordering or your order status. We're also here if you need information on pricing, products, availability, special programs, and promotions.

Contact	Office holiday closures
orders-emea@christiedigital.com Toll-free: +44 1189 77800	France: Dec 25, 26, and Jan 1 Germany: Dec 25, 26, 27 and Jan 1 Spain: Dec 25, 26, and Jan 1 and 6 UAE: Jan 1 UK: Dec 25, 26, 27 and Jan 1
Monday – Friday: 5 a.m. - 5 p.m. GMT (UTC+0)	